

Elba Care Limited

Divine Care Centre

Inspection report

Front Street
Station Town
Wingate
County Durham
TS28 5DP

Tel: 01429837789

Date of inspection visit:
29 July 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Divine Care Centre is a care home that provides nursing and personal care for up to 44 people, some of whom are living with dementia. At the time of the inspection there were 27 people living in the home.

We found the following examples of good practice.

- Systems were in place to help prevent people, staff and visitors from catching or spreading infection.
- The environment was clean. Additional cleaning was taking place, including of frequently touched surfaces.
- Staff wore appropriate PPE and there were sufficient supplies. The maintenance person carried out regular checks to ensure the service always had enough PPE for staff to access. PPE stations were in situ around the home for ease of access to staff.
- Staff had undertaken training in putting on and taking off PPE and other COVID-19 related training.
- People and their relatives were supported to keep in contact using a range of technology as well as visits to the home.
- Staff participated in a regular testing programme, in line with government guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Divine Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 29 July 2022 and was announced. We gave the service a short period of notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was supporting people living at the service to minimise the spread of infection.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was responding effectively to risks and signs of infection.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- Staff supported people to receive visits from their relatives in line with government guidance. Relatives visited people regularly and some were also essential care givers. Relatives visited people in their rooms or via the visiting pod.