

Maypole Health Care Limited

Maypole Grove

Inspection report

20 Maypole Grove
Birmingham
West Midlands
B14 4LP

Tel: 01214303094

Date of inspection visit:
25 May 2022

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07 July 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Maypole Grove is a care home providing personal and nursing care for up to 30 people. At the time of our inspection, there were 29 people living in the service. Maypole Grove is a purpose-built home and accommodates people across three separate units Bearwood, Hollywood and Ladywood. Each unit has separated adapted facilities and provides specialist support for people living with complex mental health and physical care needs. Each unit had its own communal area, a quiet room and a kitchenette. People's rooms had en-suite facilities.

People's experience of using this service and what we found

This was a targeted inspection that considered falls management. Based on our inspection we found the provider was safely managing people's risk of falls.

For more details, please see the full report which is on the CQC website at www.cqc.org.uk

Rating at last inspection

The last rating for this service was good (4 November 2021).

Why we inspected

The inspection was prompted by notification of a specific incident following which a person using the service died. This inspection did not examine the circumstances of the incident, but looked at associated concerns around falls management.

We found no evidence during this inspection that people were at risk of harm from this concern.

We use targeted inspections to follow up on Warning Notices or to check concerns. They do not look at an entire key question, only the part of the key question we are specifically concerned about. Targeted inspections do not change the rating from the previous inspection. This is because they do not assess all areas of a key question

Follow up

We will continue to monitor information we receive about the service, which will help inform when we next inspect.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

At our last inspection we rated this key question Good. We have not reviewed the rating as we have not looked at all of the key question at this inspection.

Inspected but not rated

Maypole Grove

Detailed findings

Background to this inspection

The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act. We looked at the overall quality of the service and provided a rating for the service under the Health and Social Care Act 2008.

This was a targeted inspection to check a concern we had about falls management.

Inspection team

The inspection was carried out by one inspector

Service and service type

Maypole Grove is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided.

Registered Manager

This service is required to have a registered manager. A registered manager is a person who has registered with the Care Quality Commission to manage the service. This means that they and the provider are legally responsible for how the service is run and for the quality and safety of the care provided.

At the time of our inspection there was a registered manager in post.

Notice of inspection

This inspection was unannounced.

What we did before the inspection

We reviewed the information the provider sent us in relation to falls management.

The provider was not asked to complete a Provider Information Return (PIR) prior to this inspection. A PIR is

information providers send us to give some key information about the service, what the service does well and improvements they plan to make.

During the inspection

We spoke with the registered manager and the clinical nurse manager.

Is the service safe?

Our findings

We have not changed the rating of this key question, as we have only looked at the part of the key question we have specific concerns about.

Assessing risk, safety monitoring and management

- We found people's risk of falls had been appropriately assessed and reviewed.
- Where falls had occurred, we found the provider had taken appropriate action to keep people safe. They had also analysed the incident and taken appropriate measures to mitigate the risk of future falls.
- We found the provider had a robust system for managing falls within the home to identify trends and implement improvements.

We will assess all of the key question at the next comprehensive inspection of the service.