

HC-One Limited

Stoneleigh Care Home

Inspection report

Durham Road
Annfield Plain
Stanley
County Durham
DH9 7XH

Date of inspection visit:
24 May 2022

Date of publication:
07 July 2022

Tel: 01207290214

Website: www.hc-one.co.uk/homes/stoneleigh

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Stoneleigh Care Home is a residential care home providing personal care to 36 people aged from 18 and over. At the time of the inspection, 31 people were living at the service, some of whom were living with a dementia.

We found the following examples of good practice.

The registered manager had identified, assessed and mitigated all COVID-19 related risks to people, staff and visitors. The registered manager had an effective monitoring system in place to check that the service was following government guidance and the provider's own policies.

Staff were confident and knowledgeable about government guidance and what visitors were required to do prior to entering the service. Professional visitors were tested for COVID-19 at the service or provided a negative lateral flow test result from that day. Staff and people received regular testing for COVID-19 and emergency care givers were included in this testing programme.

The registered manager and staff told us that the local GP had gone above and beyond to support them during the pandemic and were thankful for their continued support.

People were encouraged and supported to leave the service to visit relatives or access the local community. Relatives were able to visit their family members either in their rooms or communal lounge areas.

Staff wore appropriate PPE and had access to this throughout the home. Staff told us the provider had always ensured they had enough PPE during the pandemic. Staff had received additional training during the pandemic about correct PPE usage and infection prevention and control from the provider.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Stoneleigh Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 24 May 2022 and was announced. We gave the service 1 days' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- People were encouraged to leave the service to visit relatives or access the local community. During the inspection we saw people going on a day trip out of the home. Risk assessments were in place to mitigate any potential risks relating to COVID-19.
- Professional visitors were required to provide evidence of a negative lateral flow test prior to entering the service.