

Popular Care Ltd

Peterlee Care Home

Inspection report

Westcott Road
Peterlee
County Durham
SR8 5JE

Tel: 01915180447

Date of inspection visit:
27 January 2022

Date of publication:
14 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Peterlee Care Home provides accommodation, nursing and personal care for up to 44 people. At the time of our inspection there were 39 people living at home, some of who were living with dementia. Some people living at the home also had learning disabilities.

We found the following examples of good practice.

People were supported to maintain contact with those who were important to them. In line with government guidance, visitors were supported to access the home safely. Some family members we spoke with were unclear about visiting arrangements. This has been fed back to the manager who has agreed to ensure communication around visiting is addressed.

There were enough staff to meet people's needs. People's requests for support were responded to in a timely manner. The manager said they had recently completed a recruitment drive which ensured there were sufficient staff to cover staff absences.

Staff were observed to be wearing appropriate PPE at all times and had received training in infection prevention and control. The manager had produced a competency checklist which they were implementing to ensure staff continued to follow the correct donning and doffing (putting on and taking off) of PPE.

The service had access to regular testing for staff and people. Staff knew what to do should they suspect someone had Covid-19 to reduce the risk of spreading the infection.

The home was clean, tidy and odour free. Cleaning schedules were in place to include the additional cleaning of frequent touch points within the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below

Peterlee Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 27 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- In line with government guidance visitors were supported to access the home safely. Family members we spoke with were aware of the role of the essential care giver and had been supported to visit those relatives not affected by Covid-19 during the outbreak. Some family members we spoke with were unclear about visiting arrangements. This has been fed back to the manager who has agreed to ensure communication around visiting is addressed.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.