

The Franklyn Group Limited

Stobars Hall

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Stobars Hall is a residential care home which can accommodate up to 38 older people in one adapted building. At the time of our inspection there were 21 people living at the service.

We found the following examples of good practice.

There was a comprehensive COVID-19 testing programme for people and staff. Staff were tested daily as soon as they arrived at the home.

The service had a good supply of infection control resources to support the home throughout the COVID-19 pandemic.

The home was clean and the cleaning schedule had increased as a result of the pandemic.

Visitors to the home were screened on arrival. Relatives expressed positive comments about the visiting arrangements that were facilitated by the home, including for essential care givers.

Additional resources were in place to support the recruitment and retention of staff.□

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Stobars Hall

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about visiting arrangements at this service. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 2 February 2022 and was announced. We gave the service 1 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- We had previously received concerns about the lack of arrangements of essential care giver visits to the home. The registered manager explained they had previously misunderstood the visiting guidance and now promoted the role of essential visitors for all residents.
- Relatives confirmed they were now essential care visitors to their family members and visited the home in line with the guidance, including regular weekly testing alongside staff. The registered manager kept a record of each person's individual essential care giver in their care records.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.