

Allendale Rest Home Ltd

# Allendale Residential Home Limited

## Inspection report

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06 September 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Allendale Residential Home Limited is a residential care home that provides accommodation and personal care to up to 24 older adults, some of whom are living with dementia. At the time of the inspection there were 21 people living at the home.

There was a comprehensive cleaning schedule in place. Cleaning had increased during the COVID-19 outbreak at the home.

Infection control meetings were held monthly with staff and the frequency increased when required. The management team kept staff up to date of any changes around the use of personal protective equipment (PPE).

Staff had a good knowledge of the PPE requirements and how to support people safely. We observed staff wearing PPE in line with the latest government issued guidance.

Due to the outbreak, visiting to the home was restricted. The manager has a visiting schedule in place to reduce the risk of transmission of coronavirus within the home.

The admission process, for the most recent admission to the home, had not fully followed the latest government guidance. The person had received their vaccine and had a negative test for COVID-19 prior to admission. This person was required to have additional testing within the home. This additional testing did not take place. The registered manager gave assurances that this guidance would be followed for future admissions.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated

Further information is in the detailed findings below.

**Inspected but not rated**

# Allendale Residential Home Limited

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 6 September 2021 and was announced on the morning of the inspection.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.
- The admission process, for the most recent admission to the home, had not fully followed the latest government guidance. The most recent person admitted to the service had completed a PCR test prior to admission but had not continued to have increased testing once admitted to the service, as set out in the government guidance. The registered manager gave assurances that this guidance would be implemented for future admissions to the home.

We have also signposted the provider to resources to develop their approach.