

Imperial Healthcare (UK) Ltd

# Homelea Residential Care Home

## Inspection report

15-17 Lewes Road  
Eastbourne  
East Sussex  
BN21 2BY

Tel: 01323722046

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08 March 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Homelea Residential Care Home provides accommodation and personal care for up to 30 people, some of whom are living with dementia. At the time of the inspection there were 26 people living at the home.

We found the following examples of good practice.

The home was clean and tidy throughout. There was a cleaning schedule and this helped ensure the home was cleaned regularly including high touch points such as door handles and handrails.

People were supported to maintain contact with their family and friends. Visitors were able to visit people through an appointment system. A separate entrance for visitors had been created and they were supported to meet safely with their loved ones.

The testing program for people and staff was followed in line with government guidance. All visitors to the home, both family and professionals, were required to provide a negative test before entering. There was adequate supplies of PPE and this was available throughout the home.

Due to their dementia people were not always able to socially distance. The provider told us that during the outbreak staff would guide people through the home to minimise the risk of contact with others.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Homelea Residential Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 8 March 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

People were supported to maintain contact with their family and friends in line with government guidance. This included family and friends visiting the home and people going out to catch up with family and friends outside the home. During the outbreak people were supported to maintain contact through telephone and video calls.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.