

Avens Care Homes Limited

Camplehaye Residential Home

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Camplehayle Residential Home is a residential care home providing accommodation and personal care for up to 44 people. At the time of the inspection there were 36 people living at the service.

We found the following examples of good practice;

The provider was following government guidance to ensure visitors to the home did not spread Covid-19. All visitors were asked to provide proof of a negative lateral flow test (LFT) before entering the home.

A booking system was used to arrange visits. The provider was enabling visits for people living in the home in accordance with current guidance.

The provider ensured enough stock of appropriate protective equipment (PPE) was available for people, staff and visitors.

There was signage around the home about correct donning, doffing and disposal of PPE. Facilities were available to ensure PPE was disposed of safely.

Staff were adhering to PPE guidance and practices. Hand-washing facilities, and hand washing guidance was available around the home.

Where possible staff encouraged people to keep a safe distance from each other.

Enhanced cleaning was in place to reduce the risks of cross infection.

Staff continued to support people to access health services. Arrangements were in place to ensure people remained safe if they required a hospital admission.

The providers recruitment and contingency planning helped ensure staffing levels remained safe in the event of a COVID-19 outbreak in the service.

Policies, procedures and risk assessments relating to COVID-19 were up to date.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Camplehaye Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 23 February 2022 and was announced. We gave the service one- day notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- The provider was facilitating visits for people living in the home in accordance with current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.