

Ashmere Nottinghamshire Limited

Sutton Court

Inspection report

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23 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Sutton Court is a care home providing personal and nursing care to 57 people aged 65 and over at the time of the inspection. The service is registered to support up to 59 people.

We found the following examples of good practice.

People, staff and visitors were protected against the spread of COVID-19. The provider carried out regular testing and screening procedures to ensure visitors could safely visit.

The provider had designated areas for testing and accommodating visitors to ensure people were kept safe.

Staff were observed to be using personal protective equipment (PPE), such as gloves and masks in line with current guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Sutton Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 23 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider had considered and reduced the impact to people/staff who may be disproportionately at risk of COVID-19. Risk assessments for people using the service belonging to higher risk groups had not taken place to reduce the risks. Staff had a generic risk assessment which identified staff who had particular underlying health issues as outlined by the government guidelines may require their own individual risk assessment.
- Where Isolation was difficult to manage for people with dementia, the registered manager had implemented an isolation and social distance check form to monitor and reduce risk to people.
- The provider was promoting safety through the layout and hygiene practices of the premises. However, there was no record of cleaning of high touch points and no formal auditing of the cleaning schedules had taken place. The contingency plan in place did not reflect action to be taken during future COVID-19 outbreaks. The registered manager told us they would address these issues immediately.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks could be effectively prevented or managed.

We have also signposted the provider to resources to develop their approach.

Visiting in care homes

- The provider had a visiting policy in place. The policy was aligned to government guidance. Visitors were required to wear PPE provided and evidence a negative COVID-19 lateral flow test (LFT). This allowed people to have as many visitors as they wished in a risk assessed way.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.