

Star Sri UK Limited

# Cumberland Court

## Inspection report

6 Cumberland Gardens  
St Leonards On Sea  
East Sussex  
TN38 0QL

Tel: 01424432949

Website: [www.cumberlandcourt.co.uk](http://www.cumberlandcourt.co.uk)

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03 March 2022

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Cumberland Court provides accommodation and personal care for up to 20 older people. At the time of the inspection there were 17 people living at the home.

We found the following examples of good practice.

The home was clean and tidy throughout. Systems in place ensured areas of the home that were frequently touched, such as light switches and door handles were cleaned regularly.

People were supported to maintain contact with their family and friends. Visitors were welcomed to the home; they were able to meet with loved ones in their bedrooms which allowed them time together in private. There was an appointment system to ensure visits could be managed safely.

The testing program for people and staff was followed in line with government guidance. All visitors to the home, both family and professionals, were required to provide a negative test before entering.

PPE was available throughout the home and staff were seen to be using this appropriately. There was adequate stock available.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Cumberland Court

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 3 March 2022 and was announced. We gave the service two days' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises. We saw the provider was not using foot operated bins for the disposal of PPE. We discussed this and foot operated bins were purchased during the inspection.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

- People were supported to maintain contact with their family and friends in line with government guidance. This included family and friends visiting the home and people going out to catch up with family and friends outside the home.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach.