

Pearlcare (Richmond) Limited

Beechy Knoll Care Home

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Beechy Knoll Care Home is a residential care home that provides accommodation and personal care for adults with a range of support needs. The home can accommodate up to 40 people in one adapted building over two floors. At the time of this inspection there were 35 people using the service.

We found the following examples of good practice.

The provider was supporting people who used the service and staff to access regular testing for COVID-19, to try to limit any potential outbreak in the service. For example, staff were required to complete a lateral flow device (LFD) test prior to the start of each shift.

Appropriate checks were undertaken before people moved into the home to reduce the risk of infection being introduced to the service. The service obtained evidence that any person being admitted to the service had recently tested negative for COVID-19, prior to their arrival.

There were systems in place to support people to access the community regularly. The risk of doing so had been assessed and measures had been introduced to manage the risk of people contracting COVID-19 through the use of regular LFD tests.

Staff had received training about how to keep people safe from the risk of infection and how to use personal protective equipment (PPE) correctly. The provider ensured there was enough PPE available for staff at all times.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Beechy Knoll Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 21 February 2022 and was announced. We gave the service two days' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were somewhat assured the provider was promoting safety through the layout and hygiene practices of the premises. We found a cleaner's trolley had been stored in the upstairs sluice room which posed a risk of cross-contamination of the cleaning equipment. The registered manager agreed to ensure this did not reoccur. Some areas of the home, such as the laundry, did not have a cleaning schedule in place to help ensure all areas of the room and equipment were regularly cleaned. The registered manager confirmed they would implement one.
- We were assured the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.

Visiting in care homes

- The provider was facilitating visits for people living in the home in accordance with the current guidance. Visitors were asked to provide evidence they had completed a lateral flow device (LFD) test for COVID-19 on the day of their visit. All visitors were asked to use appropriate personal protective equipment (PPE) for the duration of the visit.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19. We identified that some improvements were needed to the records made of these checks and we signposted the registered manager to resources to develop their approach in this area.