

# The Orders Of St. John Care Trust

# OSJCT Digby Court

## Inspection report

Christopher's Lane  
Bourne  
Lincolnshire  
PE10 9AZ

Tel: 01778422035  
Website: [www.osjct.co.uk](http://www.osjct.co.uk)

Date of inspection visit:  
22 February 2022

Date of publication:  
16 March 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

OSJCT Digby Court is a residential care home providing care for people over 65 some of whom may be living with dementia. The home is registered to provide care for 35 people. There were 22 people living at the home when we inspected.

We found the following examples of good practice.

The provider had a sign outside the home advising that they were open to visitor.

Systems were in place to test people living at the home, staff and visitors. Professional visitors had their vaccination status checked.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# OSJCT Digby Court

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 22 February 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were not fully assured that the provider maintaining cleanliness in the home. The provider had housekeeping staff daily with enough time to clean the home effectively. However, we identified issues in a few areas of the home and cleaning schedules. We raised this with the manager who told us that they were aware of the areas of concern and were working with staff to improve the situation.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

- The provider was supporting people to see their friends and family. There was no restriction on the number of visitors a person could have. Visitors were required to book so the manager could ensure there were staff available to support the visit and clean after the visit to maintain people's safety.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.