

# Midland Property Investment Fund Limited Ridgeway Court Care Home

## Inspection report

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Date of inspection visit:  
15 February 2022

Date of publication:  
16 March 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Ridgeway court is a residential care home providing personal care and accommodation for up to 39 people some of whom may live with Dementia. The service was supporting 30 people at the time of the inspection.

We found the following examples of good practice.

Systems were in place to support staff and people to undertake regular testing.

People were admitted safely into the home.

Internal activities had been increased during the times when the home has been closed to visitors.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Ridgeway Court Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about visiting arrangements at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 15 February 2022 and was announced. We gave the service 24 hour's notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. We saw areas of the home where the integrity was compromised due to wear and tear. We observed areas where the cleanliness could be improved to promote the hygiene practices of the premises. A renewal programme was being developed by the new manager.

We have signposted the provider to resources to develop their approach.

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- The provider was following the current government guidance and visiting was promoted. Systems were in place to support visiting through COVID-19 testing, and providing PPE. Visitors were able to see their loved ones in the visiting area or in their bedrooms.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes. The service was meeting the current requirement to ensure non-exempt staff were vaccinated

against COVID-19. Although the manager told us the vaccination status of visiting professionals were checked prior to them entering the home, they were unable to provide any evidence to support this. We saw blank forms where this information can be recorded but the management team were unable to find the completed ones. The manager implemented a new recording system for this during our inspection. The inspector's vaccination status was checked upon arrival.

We have signposted the provider to resources to develop their approach.