

Dorrington House

Dorrington House (Dereham)

Inspection report

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Date of inspection visit:
23 February 2022

Date of publication:
16 March 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Dorrington House (Dereham) provides accommodation and care for up to 45 people. At the time of the inspection there were 42 people living in the home, some people were living with dementia.

We found the following examples of good practice.

One to one and group activities were in place to keep people entertained and prevent the risk of social isolation. This included the use of technology, for example, enabling people to experience country walks from their beds using a hand held computer programme.

The home was visibly clean throughout. There was enhanced cleaning schedules in place, including the regular cleaning of touch points and risk areas within the home.

Staff supported people to maintain relationships with their families and implemented risk assessments and the use of the essential care giver status to meet people's individual well-being.

Policies and processes were in place to support people being admitted to the home. Testing regimes and individualised risk assessments were in place if people were unable to self-isolate.

There were designated areas of the home for staff and visitors to enter on arrival. These areas contained personal protective equipment, and documentation to ensure where appropriate visitor's COVID-19 vaccination status was being checked.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Dorrington House (Dereham)

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 23 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

Risk assessments were in place to support safe visiting at the home, and to support people to access the local community.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.