

Precious Care Homes Ltd

Marwood Residential Home

Inspection report

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Date of inspection visit:
17 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Marwood Residential Home is a care home for older people. The service can accommodate up to 24 people, 22 people were using the service at the time of our visit.

We found the following examples of good practice.

Some staff had done additional training to become infection prevention and control champions. They supported staff to follow guidance and reduce the risk of infection at the service.

People's individual infection control needs and risks were assessed. When required to isolate, additional support and activities were provided where this was required.

Staff used national early warning score tools to support early recognition of people becoming unwell.

Visitors were screened before entering the service. They were supported to follow safe infection prevention and control guidance. Visitors were asked to use hand sanitiser and to wear personal protective equipment before entering the building to visit their relative or friend.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Marwood Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 February and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- Visiting was unrestricted and visitors were supported to follow safe infection and prevention control procedures in line with government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

Some PPE and clean towels were stored in a communal bathroom. The registered manager agreed to remove these immediately. We have also signposted the provider to resources to develop their approach regarding this.