

Bank House Care Homes Limited

Ashcroft Care Home

Inspection report

Langton Road
Sutton-in-Ashfield
Mansfield
Nottinghamshire
NG17 1ER

Tel: 01623444780

Date of inspection visit:
24 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Ashcroft Care Home is a care home providing personal and nursing care to 47 people aged 65 and over at the time of the inspection. The service is registered to support up to 53 people.

We found the following examples of good practice.

People, staff and visitors were protected against the spread of COVID-19. The provider carried out regular testing and screening procedures to ensure visitors could safely visit. Relatives were kept updated on any changes.

Staff were observed to be using personal protective equipment, such as gloves and masks in line with current guidance.

Staff received infection prevention and control (IPC) and donning and doffing training. Risk assessments were in place for people and staff regarding individual risk factors of COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ashcroft Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 24 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

- At the time of our inspection, the service had active COVID-19 outbreak and the provider followed the advice given by the Local Authority and Public Health England in regard to safe visiting.

- The provider was promoting safety through the layout and hygiene practices of the premises. However, there was no record of cleaning of high touch points and no formal auditing of the cleaning schedules had taken place.

There were no formal assessments i.e. hand washing assessment or PPE donning and doffing assessment. This was discussed with the registered manager and they told us they would update and implement this.

- The infection control policy did not reflect COVID 19 and was not specific to the service. The service had visiting protocol in place; however, this was not updated following the latest government guidance to include essential visitors, for example the role of essential care giver. The provider reflected this after feedback.

We have also signposted the provider to resources to develop their approach.