

HC-One Limited

# Victoria Park Care Home (Ilkeston)

## Inspection report

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Date of inspection visit:  
22 February 2022

Date of publication:  
14 March 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Victoria Park Care Home (Ilkeston) is a residential care home providing personal and nursing care to 18 people aged 65 and over at the time of the inspection. The service can support up to 39 people in one adapted building across two floors.

We found the following examples of good practice.

Some people using the service were supported with essential care givers to enable regular visiting to be completed. Visiting procedures were in place in line with government guidelines.

When new admissions were placed in the home there was a process in place to ensure safety was considered and care plans completed. Individual risk assessments were in place to consider the impact of Covid-19, on individual health conditions and regarding the testing and vaccinations.

The service was cleaned by staff who had cleaning schedules for all areas of the home and high touch areas. Cleaning products had been changed to ensure they were suitable to reduce the risks associated with COVID-19.

Staff participated in the testing and vaccination programme. We observed staff wearing the correct PPE throughout our inspection.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Victoria Park Care Home (Ilkeston)

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 22 February 2022 and was unannounced.

# Is the service safe?

## Our findings

You should only include each statement where you are assured that effective measures are in place.

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was following the government guidance in relation to visitors. Many people using the service had essential care givers. Technology was also used to enable contact through facetime or using the telephone to make contact with family and friend.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach.