

Hillcroft Nursing Homes Limited

Hillcroft Nursing Home Carnforth

Inspection report

North Road
Carnforth
Lancaster
Lancashire
LA5 9LX

Tel: 01524734433

Date of inspection visit:
02 February 2022

Date of publication:
09 March 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Hillcroft Nursing Home Carnforth, provides personal care and accommodation for up to 66 people, some of whom are living with dementia. The home provides nursing care in three separate units. At the time of this inspection there were 55 people living in the home.

We found the following examples of good practice.

The provider and registered manager had utilised available covid funding to create visiting pods which helped maintain regular visits for people during the COVID-19 pandemic. A visiting co-ordinator helped ensure all visitors adhered to the providers visiting policies. Visiting arrangements included a variety of options determined by the current government guidelines and individual risk assessments. This helped ensure visiting opportunities were maximised.

The provider and registered manager ensured information and guidance was understood and embedded across the different homes in the group. This helped ensure all staff were up to date with guidance and good practice.

The registered manager had worked closely with health providers through Care Home Support to maintain quality health care for people living in the home. This included using technology to maintain regular consultations with the GP practice.

Staff had maintained safe and effective infection prevention and control practices. There were enhanced cleaning routines, which were thorough, and helped minimise the risk of infection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

Hillcroft Nursing Home Carnforth

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 2 February 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.