

James Hudson(Builders)Limited

Hazelgrove Care Home

Inspection report

Farleys Lane
Hucknall
Nottingham
Nottinghamshire
NG15 6DY

Date of inspection visit:
23 February 2022

Date of publication:
11 March 2022

Tel: 01159680706

Website: www.milfordcare.co.uk/hazelgrove/

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Hazelgrove Care Home is a care home with nursing for up to 40 older people. At the time of our inspection, 34 people were living at the service.

We found the following examples of good practice

The provider ensured current government guidelines in relation to COVID-19 were followed by staff and visitors to reduce the risk of infection to people living at the service. This included checks for visitors upon arrival.

People had individualised COVID-19 risk assessments and care plans which provided guidance for staff to follow so they knew how best to support people to reduce the risk of COVID-19 outbreaks.

People and staff took part in regular COVID-19 whole home testing. People and staff who tested positive followed national guidance and self-isolated for the required amount of time.

All staff working at the service were fully vaccinated.

Staff had received training in infection prevention and had access to personal protective equipment (PPE), such as masks, gloves and aprons, to mitigate the risk of the spread of infection. There were sufficient stocks available, and staff were seen to be wearing PPE appropriately.

The provider had reviewed and updated their practice and procedures following any changes to the national guidelines to reflect best practice.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Hazelgrove Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 23 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- People using the service were supported to maintain contacts with their relatives. A system was in place to support people to have visits from relatives and any other important people in their lives.
- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.