

Nightingales Nursing Home Limited

Nightingales Nursing Home

Inspection report

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09 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Nightingales Nursing Home provides accommodation and nursing care for up to 38 older people. The service specialises in caring for older people and those who require palliative and end of life care. All accommodation and communal areas are on the ground floor with most bedrooms having ensuite facilities. There is an enclosed courtyard garden for people to use. On the day of our inspection there were 33 people living at the service.

We found the following examples of good practice.

The service welcomed essential care givers (relatives/friends who provide companionship and/or additional care and support to the people in care homes) and ensured they had the PPE (personal protective equipment) and access to COVID-19 testing they needed.

The registered manager used her own and her nurses' collective knowledge and experience to develop an effective infection control strategy for the service.

Staff moved from paper records to electronic tablets during the pandemic as they found these more efficient and easier to keep clean.

If anyone tested positive for COVID-19, the registered manager and staff analysed how this might have happened. This meant they could learn lessons and take further action, where necessary, to reduce risk.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below

Inspected but not rated

Nightingales Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 9 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.