

Barchester Healthcare Homes Limited

Ouse View Care Home

Inspection report

1 Fordlands Road
Fulford
York
North Yorkshire
YO19 4QT

Date of inspection visit:
28 January 2022

Date of publication:
07 March 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Ouse View Care Home is a care home providing accommodation and personal care to 28 people at the time of the inspection. The service can support up to 64 people. Accommodation is provided in one purpose-built building over three floors. Swale unit on the ground floor provides residential care, Aire unit on the first floor specialises in providing residential care for people who may be living with dementia. The third floor was not in use at the time of our inspection.

We found the following examples of good practice.

The provider had a robust system in place to ensure that all visitors entering the premises had their vaccination status and lateral flow tests (LFT) checked. The provider required visitors to have a negative lateral flow test before entry, and staff were available and trained to support visitors to complete LFT tests where needed.

The service was very clean, tidy, and well maintained. The home had prominent and clear infection prevention control (IPC) signs with helpful information and best practice guidance.

The registered manager had a good understanding about the impact of the pandemic on the people they supported. The people who used the service told us they felt safe with the infection prevention and control measures in place at the service.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ouse View Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 28 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- At the time of this inspection, the provider's policy on visiting was aligned to government guidance and relatives told us they had been well informed about visiting procedures at the service.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.