

# Broadoak Group of Care Homes

# Broadoak Grange

## Inspection report

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09 February 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Broadoak Grange is a residential care home providing accommodation and personal care to up to 33 people. At the time of our inspection there were 23 people living at the home. Accommodation is provided over two floors with communal lounges and dining areas.

We found the following examples of good practice.

Safe staffing levels were maintained at the service. All staff had completed training in relation to infection prevention and control (IPC) and correct use of personal protective equipment (PPE), including how to put it on and remove it safely. Regular refresher training sessions were undertaken by the manager who also completed regular competency checks.

Activities were encouraged in a socially distanced manner to support people to engage in meaningful activities and to minimise impact on their wellbeing. Activities were repeated throughout the week to allow equal access for people.

Cleaning schedules were in place and frequency of cleaning had been increased throughout the COVID-19 pandemic. During the day high touch areas were cleaned every two hours and communal areas were cleaned every four hours with appropriate cleaning products.

Policies, procedures and risk assessments in relation to COVID-19 were up to date and reviewed regularly.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Broadoak Grange

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 9 February 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The service had clear visiting protocols in place and information was provided to all visitors to ensure they were familiar with IPC and PPE procedures. The service was meeting the government guidelines in relation to visiting.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. We saw some equipment was no longer fit for purpose due to significant damage. This equipment was immediately removed and replaced. We saw that, whilst clean, several communal and individual bathrooms were worn and required updating to ensure IPC standards could be maintained, particularly with regards to the flooring and tiling in these areas.

We have signposted the provider to resources to develop their approach.