

Roseberry Care Centres GB Limited

Chapel Lodge

Inspection report

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Chapelton
Sheffield
South Yorkshire
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08 February 2022

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28 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Chapel Lodge is a care home service with nursing. It is registered to provide service for up to 64 older people. Ten of these beds were reserved for somewhere to assess (S2A) residents. At the time of our inspection eight of these ten beds were occupied.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We found the following examples of good practice;

We reviewed the service's frequently touched areas during an outbreak weekly tasks checklist from their last outbreak on 18 December 2021 and 3 January 2022. This outlined all pre-shift, mid-morning, post-lunch and mid-afternoon areas for cleaning staff to inspect and ensure were clean to minimise any viral spread.

We saw the service's visiting risk assessment and contact plan for one higher risk resident which adhered to the 'no decision about me, without me' approach. This considered the resident's physical and mental health and cognition. Staff had supported them to spend Christmas day at their daughter's house and put IPC/PPE safety measures in place.

However, we also found the following examples of poor practice;

At the time of our inspection the service was recruiting for a number of vacancies. For example, a second activities coordinator, more cleaning and bank staff which the RM told us happened periodically. Manager's solutions to cover any shortfalls in these areas was quite informal whereby other staff would help cover duties in the interim.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 8 February 2022 and was short term announced. We gave the service 24 hours' notice of the inspection. We spoke to three staff members; the registered manager, cleaning manager, a unit manager and two residents.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures. However, at the time of our inspection the service was recruiting for a number of vacancies.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were somewhat assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.