

Ascot Residential Homes Limited

St Christopher's Care Home

Inspection report

Ascot Priory
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14 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

St Christopher's Care Home is a care home without nursing that provides accommodation with personal care for up to 25 older people. At the time of our inspection there were 14 people living in the home.

We found the following examples of good practice.

All areas of the building were very clean, and no malodours were present. Staff were using personal protective equipment (PPE) in the correct way.

Hand hygiene points in the bathrooms and along corridors were accessible and stocked.

The staff team supported each other to clean and regularly check the quality of cleaning completed. There was a routine set up for the staff team at each shift to clean certain areas of the service such as high touch areas, sinks, and empty the bins. When visitors left, the area used would be cleaned and ventilated. The staff team worked together as a team in ensuring infection prevention and control.

There was a named infection prevention and control lead at the service who oversaw the practice and documentation related to infection prevention and control. Senior staff completed checks and audits with any improvements picked up and actioned afterwards.

Any updates and changes in the guidance were shared regularly with the staff team during the handovers and staff meetings. Staff told us communication was really good and everyone worked as a team to ensure the people and the service stayed infection-free.

People and staff who tested COVID-19 positive were able to isolate in accordance with current guidance. This effectively prevented the spread of infection. At the time of inspection, there were no positive cases in the service.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

St Christopher's Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 14 February 2022 and was announced. We gave the service one working day notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- Hand hygiene stations including wash basins were available inside in the bathrooms and toilets, and outside around the service where visitors would enter or exit the premises.

Visiting in Care Homes

- Visiting was in line with government guidance. The provider used different entrances and exits available in the service so that visitors would come into the service via the door closest to their relatives' rooms. This way they would ensure visitors would pass the least possible number of rooms and people in the service. There were other areas available for visitors to see people in the service safely.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting

professionals were vaccinated against COVID-19.