

Burlington Care (Yorkshire) Limited

The Hawthornes

Inspection report

Mill Lane
Birkenshaw
Bradford
West Yorkshire
BD11 2AP

Tel: 01274680033

Date of inspection visit:
13 January 2022

Date of publication:
28 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Hawthornes is a residential care home providing accommodation and personal care for up to 40 older people, including people who are living with dementia. At the time of our inspection there were 33 people living at the service.

We found the following examples of good practice.

Before visitors were allowed into the home, they had to provide evidence of a negative COVID-19 lateral flow test. People and staff had COVID-19 risk assessments in place.

A visitor we spoke with said they were fully engaged by the provider who kept them up-to-date with COVID-19 visiting guidance. Contractors who were visiting on the day of our inspection were familiar with this guidance and their responsibility to protect people.

Staff we observed were wearing PPE correctly. People we spoke with confirmed staff wore their PPE at all times. The home had a dedicated donning and doffing area for staff to use. There were sufficient amounts of PPE and hand washing products in the home.

People and staff were part of a regular programme of testing for COVID-19. Staff had received a double vaccination against COVID-19 as a minimum.

Cleaning schedules had been completed and domestic staff were aware of the importance of keeping frequent touch points in the home clean.

The provider's infection control policy referred to current guidance. Regular infection control audits were being carried out.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Hawthornes

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 13 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

Temperatures were checked on arrival, although staff and the registered manager were unsure what a suitable body temperature range was. The registered manager followed this up immediately after the inspection and communicated this information to the staff team.