

The Royal Masonic Benevolent Institution Care
Company

Prince George Duke of Kent Court

Inspection report

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Date of inspection visit:
25 January 2022

Date of publication:
25 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Prince George Duke of Kent Court is a nursing and residential care home which is able to provide accommodation and support to up to 78 people in a purpose-built building in the London Borough of Bromley. There were 52 people living at the home at the time of our inspection.

We found the following examples of good practice.

Staff screened any visitors for symptoms of COVID-19 before allowing them to enter the home. The provider was permitting visits to people in line with current national guidelines which included regular visits from their 'essential care givers'. Staff also ensured visitors were tested and had access to appropriate PPE when they visited.

The home was routinely cleaned, with additional focus given to cleaning any 'high touch points' such as handrails or door handles. The provider had appropriate infection prevention and control policies and procedures in place which staff understood and followed.

People and staff were routinely tested for COVID-19, in line with national guidelines. They had also been vaccinated and the provider had a vaccination tracker in place which confirmed any visiting contractors or health professional had their vaccination status checked.

The home followed current national requirements when admitting people to the home. People and staff were supported to isolate where they showed symptoms of COVID-19 or received a positive test result.

The registered manager knew the procedures for reporting any positive test results to the local authority's Public Health team and worked in accordance with any guidance they provided in response.

Staff were aware of the procedures for donning and doffing PPE. We observed staff wearing appropriate PPE during our inspection. There were enough staff on duty to meet people's needs. The registered manager ensured any agency staff working at the service were block-booked to work at the home to ensure they didn't work across different care settings.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Prince George Duke of Kent Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 25 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.