

Bryden Care Ltd

# Bryden House

## Inspection report

Marlpool Lane  
Kidderminster  
Worcestershire  
DY11 5DA

Tel: 01562755888

Date of inspection visit:  
08 February 2022

Date of publication:  
25 February 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Bryden House provides accommodation and nursing care for up to 30 older people, including those living with dementia and people with physical disabilities. There were 25 people living at the home at the time of our inspection.

We found the following examples of good practice.

There was a clear processes in place to allow visitors to meet family members in the home. Visitors were required to provide a negative lateral flow test before entering the home to help keep them and those they were visiting safe.

Senior care staff had completed a programme to upskill them to care practitioners. The Registered Manager told us this gave them more flexibility with staffing arrangements to ensure they continued to staff the home safely and meet people's needs.

Systems were in place to ensure staff received up to date guidance and training to ensure those staff continued to meet government guidelines for safe infection control practices to reduce the risk of cross infection.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Bryden House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 08 February 2022 and was announced. We gave the service one days notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider supported people to see their friends and family in a way which maintained their safety.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.