

Bupa Care Homes (AKW) Limited

# Newton Court Care Home

## Inspection report

28 St Ann's Road  
Middlewich  
Cheshire  
CW10 9BJ

Tel: 01606835294

Date of inspection visit:  
02 February 2022

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28 February 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Newton Court Care Home was providing personal care to 48 people aged 65 and over at the time of the inspection. The service can support up to 60 people across two separate households.

We found the following examples of good practice.

The provider had developed robust policies and procedures to mitigate any risks relating to the COVID-19 pandemic. These were clear to follow and regularly updated.

Staff wore appropriate personal protective equipment (PPE) and had access to adequate supplies.

People were supported to keep in touch with their families and friends. Visiting arrangements were in line with current government guidance.

People spoke positively about the care they received and told us they were happy living at Newton Court Care Home. Relatives also shared positive feedback. We were told, "I find the home excellent, couldn't be happier," and "[Staff] have been amazing".

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Newton Court Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 02 February 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.