

Newgate Lodge (EMI) Limited

Newgate Lodge Care Home

Inspection report

Newgate Lane
Mansfield
NG18 2LG

Tel: 01623622322

Date of inspection visit:
08 February 2022

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24 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Newgate Lodge Care Home is a care home that provides accommodation with personal care for up to 60 older people, some of whom may have conditions such as dementia. On the day of our visit there were 51 people using the service.

We found the following examples of good practice.

Staff were following the current government guidance in relation to infection prevention and control. The provider had arrangements in place to help prevent the spread of COVID-19 and other infections. All staff received training on the correct use of personal protective equipment (PPE) and infection control. The management team regularly audited infection control practices to ensure staff were following them. The home was clean and well maintained throughout.

There were restrictions on visitors to the service which were in line with current government guidance. There was a system for visitors in place to ensure they followed the current guidance on the use of PPE, testing and social distancing. The provider had ensured that people were able to maintain contact with relatives using technology whilst visiting was restricted.

The provider had arrangements in place to ensure people and staff were tested for COVID-19 in accordance with current government guidance. Risk assessments were carried out with people and staff to ensure they could safely live and work at the service.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Newgate Lodge Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection prevention and control measures at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 8 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

There were restrictions on visiting the service which were in line with current government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.