

Acacia Care (MH) Ltd

Rosewood Manor

Inspection report

58 Coventry Road
Market Harborough
Leicestershire
LE16 9BZ

Tel: 01923624154

Website: www.rosewoodmanor.co.uk

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10 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Rosewood Manor is a residential care home providing personal care to 34 people aged 65 and over at the time of the inspection. The service can support up to 70 people.

We found the following examples of good practice.

Infection prevention and control audits were carried out monthly and action was taken to make improvements where required. For example, additional clinical waste bins and dispensers for gloves and aprons had been provided following the last infection prevention and control audits.

Systems for screening visitors to the service were effective. All visitors to the service were required to show a negative COVID-19 test and were assessed for risks such as recent contact with a person testing positive for COVID-19 or displaying any symptoms of COVID-19.

Staff entered the service through a separate entrance and changed into their uniform and put on their personal protective equipment before having any contact with people. This reduced the risk of infection for people.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Further information is in the detailed findings below.

Inspected but not rated

Rosewood Manor

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 10 February 2022 and was announced. We gave the service 48 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider followed government guidance in relation to visiting arrangements at the service.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.