

Monarch Healthcare Limited

# Clifton Manor Nursing Home

## Inspection report

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13 January 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Clifton Manor Nursing Home is registered to provide personal and nursing care for up to 30 people, some of whom may be living with dementia. At the time of the inspection 24 people were living at the home. The home was purpose built and accommodation was provided over two floors. Communal lounges and a dining room were provided on the ground floor.

We found the following examples of good practice.

The provider followed the government guidelines to protect visitors from catching and spreading infection. For example, all visitors were supported to wear a face covering when visiting, and wash hands before and after mask use. Visitors, including health care professionals were asked to complete a lateral flow test (LFT) and health care professionals were asked to evidence their COVID-19 vaccination status before entering the home.

Staff were observed wearing correct personal protective equipment (PPE) as per the government's guidance.

People were admitted into the service safely. The provider ensured people had been tested for COVID-19 before admitting them and supported them to isolate in their own rooms for 14 days after the admission. People and staff had adequate access to the COVID-19 testing programme. The provider ensured the staff and people who presented with COVID-19 symptoms, tested immediately.

The home looked clean and hygienic. All areas of the home were uncluttered so cleaning could take place effectively.

All staff completed infection prevention control training.

The provider had an infection prevention and control policy in place and contacted their local health protection team in a timely way in the event of COVID-19 outbreak.

The provider followed the guidance on care home visiting and facilitated visits wherever possible in a risk-managed way.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Clifton Manor Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 13 January 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.