

Malhotra Care Homes (Sunderland) Limited

Belle Vue House

Inspection report

1-3 Mowbray Close
Sunderland
Tyne And Wear
SR2 8JA

Tel: 01915673681

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03 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Belle Vue House provides personal and nursing care for up to 28 people. At the time of our inspection 22 people were using the service, some of whom had dementia.

We found the following examples of good practice during our inspection:

- Systems were in place to prevent people, staff and visitors from catching and spreading infections.
- People and staff participated in a regular testing programme.
- Appropriate vaccination status checks were in place.
- Staff wore appropriate PPE and the service had ample PPE supplies.
- Additional cleaning of all areas and frequent touch surfaces was being carried out regularly.
- People were supported to understand the pandemic and the need for infection prevention and control (IPC) measures, such as staff wearing face masks.
- Systems were in place to prevent people, staff and visitors from catching and spreading infections.
- People and their relatives were supported to keep in contact using a range of technology.
- Staff had been particularly imaginative in engaging people in activities inside the home when people couldn't leave because of restrictions due to the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Belle Vue House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 3 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.