

Scio Healthcare Limited

# Springfield Nursing Home

## Inspection report

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04 February 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Springfield Nursing Home is a care home. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. Springfield Nursing Home is registered to provide care for up to 46 people, including people who are under a temporary rehabilitation arrangement. At the time of the inspection, there were 36 people living at the service.

We found the following examples of good practice.

Staff had clear processes to adhere to, to welcome visitors to the home. Visitors had their temperature taken on arrival, completed a health questionnaire and were required to demonstrate a lateral flow test had been completed.

Due to the recent change in government guidance and as there is no covid currently in the service, family members and friends are supported to access their loved ones in their bedrooms. However, a screened area is also available for those who prefer to use this.

Personal protective equipment [PPE] and hand sanitisers was available throughout the home for both visitors and staff.

Staff knew how to keep people and themselves safe and reduce any risk of COVID-19. The registered manager ensured the most up to date information was available for staff and visitors.

Staff completed IPC training and were observed to be wearing the correct PPE and following best practice. The premises and equipment were visibly clean and regular cleaning schedules and audits were completed to monitor the IPC standards within the home.

There was an up to date infection prevention and control (IPC) policy. Staff were regularly updated with any changes to government guidance and procedures to follow so they could keep themselves, people and visitors safe.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

Further information is in the detailed findings below.

**Inspected but not rated**

# Springfield Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 4 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

- People were supported to see their relatives and loved ones in accordance with current government guidance. This included, visiting their loved ones in their bedrooms, if they wished. A screened area was also available for those who preferred to use this. All visits continue to be by appointment only.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

