

Bondcare Willington Limited

Allington House

Inspection report

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27 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Allington House is a residential care home providing accommodation and personal care to up to 49 people. At the time of the inspection there were 40 people using the service, some of whom were living with a dementia type illness. Accommodation is provided across two floors in a specially adapted building.

We found the following examples of good practice.

Robust infection control policies, procedures and systems were in place.

Visitors were carefully screened for COVID-19. Visitors were required to have their temperature taken and a negative lateral flow test. Where it was appropriate to do so, the service checked visitors' vaccination status.

Staff wore appropriate PPE and there were ample supplies throughout the home. Staff and people were part of a regular COVID-19 testing programme.

Staff had received infection control training. The provider had a comprehensive infection control policy, and the registered manager was knowledgeable about current guidance and best practice.

People had COVID-19 care plans and risk assessments. Additional measures were implemented to minimise the risk of infection for people who were particularly vulnerable to COVID-19.

The service was clean, tidy and well maintained. There was a cleaning schedule and the registered manager carried out regular infection control audits to ensure a high standard was maintained.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Allington House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 27 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The service encouraged visiting to take place in line with government guidance. The service offered indoor visits where appropriate, pod visits and window visits. The service also encouraged video contact to take place.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.