

Greensleeves Homes Trust

Glebelands House

Inspection report

Glebeland House
Woolf Drive
Wokingham
Berkshire
RG40 1DU

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04 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Glebelands House is a care home providing personal and nursing care to 38 people aged 65 and over at the time of the inspection. The service can support up to 42 people.

We found the following examples of good practice:

Staff were using personal protective equipment (PPE) in the correct way. Staff were observed correctly completing donning (putting on) and doffing (taking off) PPE.

All areas of the building were very clean.

Hand hygiene points in bathrooms and along corridors were clean, accessible and fully stocked.

The housekeeper was very aware of their role in ensuring infection prevention. They showed us the cleaning schedule and audits completed. They regularly checked the quality of cleaning completed by their team members, and that they were completing the documentation appropriately.

People and staff who tested COVID-19 positive were isolating in accordance with current guidance. This effectively prevented the spread of infection.

There was a named infection prevention and control lead at the service. They completed 'spot' checks of staff practice to ensure they were following correct techniques for supporting people.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Glebelands House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 4 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- Visiting was in line with government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach.