

Akari Care Limited

Ayresome Court

Inspection report

Green Lane
Yarm
Cleveland
TS15 9EH

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13 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Ayresome Court is a residential care home providing personal and nursing care for up to 43 people, some of whom have a dementia related condition. At the time of our inspection 26 people were using the service.

We found the following examples of good practice.

Visitors to the home were asked to produce evidence of a negative lateral flow test (LFT) and show their COVID passport as evidence of vaccination. In addition to these checks, visitor temperatures were taken and relevant health questions asked to ensure people were not displaying any symptoms prior to entry. Visiting was taking place in line with current government guidance.

The home was clean, tidy and well ventilated. The furniture in communal areas was spaced out well in order to enable safe social distancing. The home had an outdoor space which can be used in nicer weather.

The registered manager had introduced changes to the environment to minimise risk of cross contamination. The number of people using the same dining table had been limited and there were Perspex screens between people to further reduce risk. Chairs in lounge areas were spaced out to encourage safe social distancing. Staff worked in only one area of the home wherever possible.

People were admitted to the home safely and isolated in line with current guidance. People were allowed into the garden whilst isolating to give them opportunity to get out of their room and make the experience less stressful for them.

The home had no issue with the supply of PPE. Staff had been trained in the safe use of PPE and regular observations and competency assessments were done to ensure staff were following the correct procedure. Our observations during the inspection confirmed staff were adhering to PPE and social distancing guidance.

Testing was done in line with government guidelines. Positive test results triggered appropriate action such as staff staying at home and people self-isolating in their room wherever possible.

A range of relevant COVID-19 risk assessments, policies and procedures were seen. A business continuity plan was in place with reference to COVID-19. Regular environmental checks and IPC audits were taking place.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ayresome Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 13 January 2022 and was announced. We gave the service four hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.