

Pallottine Missionary Sisters

# Keele Crescent Care Home

## Inspection report

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Macclesfield  
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Date of inspection visit:

11 January 2022

Date of publication:

10 February 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

### About the service

Keele Crescent Care Home is a care home that provides personal care for up to six people, some of whom are living with dementia. At the time of the inspection there were six people at the home. The home is located on the outskirts of Macclesfield town centre and has two floors with communal areas on the ground floor. The premises is a residential house having been converted to be fit for purpose, there is a recently built wooden summer house located in the garden.

This inspection took place on 11 January 2022 and was announced. We gave the service one days' notice of the inspection. We found people were protected from the risk of acquiring infections and the service was clean. Personal protective equipment was readily available to staff and all staff were following the latest guidance.

We found the following examples of good practice:

- The provider supported people and their relatives to understand the isolation processes and how the service could help to alleviate them feeling lonely, such as calls with friends and loved ones and dedicated support time from their assigned staff member.
- The provider had installed a summer house in the garden to provide additional well ventilated space for residents and visitors to spend time. Measures the provider had put in place to reduce the risk of the spread of infection had proved effective as no residents or staff had contracted COVID-19 since the beginning of the pandemic.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Keele Crescent Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 11 January 2022 and was announced. We gave the service one days' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.
- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.
- There had been no cases of COVID-19 amongst either residents or staff since the beginning of the pandemic.