

Pressbeau Limited

Village Green Care Home

Inspection report

Bedford Road
Marston Moretaine
Bedford
Bedfordshire
MK43 0ND

Date of inspection visit:
27 January 2022

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Tel: 01234768001

Website: www.villagegreencarehome.co.uk

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Village Green Care Home is a large, purpose-built care home supporting people who may be living with dementia, a physical disability or a sensory impairment. The service is registered to provide accommodation, nursing and personal care for up to 41 people. People have their own bedrooms and share communal areas such as lounges, dining rooms and a garden. At the time of our inspection, 27 people were living at the service.

We found the following examples of good practice.

The provider had measures in place for visitors to help prevent the spread of COVID-19. This included showing proof of vaccination against COVID-19 and a negative lateral flow test before entering the building. Staff were trained how to use Personal Protective Equipment (PPE) appropriately.

Staff made changes to the environment such as moving furniture around to help promote social distancing. Staff also spoke with people and supported them to understand the reasons why social distance had to be maintained.

The service looked clean and smelled fresh. There were plenty of 'domestic' staff whose role was to focus on keeping the service clean and free from infection. Domestic staff had a good understanding of their role and felt well supported by the provider.

Staff were dedicated and caring. They promoted people's wellbeing whilst the service was in 'lockdown'. Staff made sure they spent time with people who were isolating and supported people to stay in contact with friends and family using methods such as video calls.

Family and friends were supported to visit their loved ones in line with government guidance. One relative told us about the positive impact this had on their family member. The relative also confirmed that infection control processes in place at the service made them feel very safe.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Village Green Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 27 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- Family and friends were supported to visit people living at the service in line with current government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.