

HC-One Limited

Berry Hill Care Home

Inspection report

Berry Hill Lane
Mansfield
Nottinghamshire
NG18 4JR

Tel: 01623421211

Website: www.hc-one.co.uk/homes/berry-hill-park

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21 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Berry Hill Care Home is a 'care home'. People in care homes receive accommodation, nursing and personal care as a single package under one contractual agreement. Berry Hill Care Home is a purpose built home registered to accommodate up to 66 older people in one building. The home provides residential and nursing care, including care for people living with dementia. At the time of the inspection, 35 people were using the service. The home has four sitting rooms, four dining rooms and a large garden and courtyard.

We found the following examples of good practice.

- We observed good social distancing in communal areas with seating being arranged to provide adequate space between residents.
- Residents were closely monitored for any symptoms of COVID-19 and prompt action was taken to test and isolate suspected cases.
- There was a provider application on the computer which enabled the care home manager to see staff training compliance and testing and vaccination status of all staff and residents at a glance.
- Vulnerable or at-risk staff received risk assessments and if appropriate were offered amended duties to reduce their clinical contact with residents.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Overall we were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Berry Hill Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 21 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We were somewhat assured that people were admitted into the service safely. This was since not all new admissions from hospital were cared for in isolation for the full 14 days; this was not in line with current guidance or the provider policy.

We were somewhat assured that infection prevention and control policies were up to date and implemented effectively to prevent and control infection. This was since the policy providing guidance on staff testing was not in line with current national guidance.

We have also signposted the provider to resources to develop their approach.