

# Lutterworth Country House Care Home Limited

# Lutterworth Country House

# Care Home

## Inspection report

2 Ashby Lane  
Bitteswell  
Lutterworth  
Leicestershire  
LE17 4LS

Tel: 01455558355  
Website: [www.prime-life.co.uk](http://www.prime-life.co.uk)

Date of inspection visit:  
13 January 2022

Date of publication:  
28 January 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Lutterworth Country House Care Home is a care home providing accommodation and personal care for up to 66 people. At the time of the inspection 57 people were using the service.

We found the following examples of good practice.

- Cleaning schedules were in place and frequently audited to ensure the equipment and premises were clean, and on each floor dedicated cleaning staff were deployed. High touch areas were cleaned at least 4 times every 24 hours.
- Where government guidance changed the provider had systems in place to ensure this was promptly shared with managers who communicated these to staff, people and their relatives. This ensured the risk of acquiring and spreading infections could be reduced as far as practicably possible.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated.

Further information is in the detailed findings below.

**Inspected but not rated**

# Lutterworth Country House Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 13 January 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.