

Rivington Park Care Home Limited

# Rivington Park Care Home

## Inspection report

206 Eaves Lane  
Chorley  
Lancashire  
PR6 0ET

Tel: 01257269029

Website: [www.rivingtonpark.co.uk](http://www.rivingtonpark.co.uk)

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25 January 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Rivington Park Care Home is a residential care home that at the time of inspection was providing accommodation, nursing and personal care to 24 adults who were aged 60 years and over. The service can support up to 25 people. Accommodation was provided in 19 single bedrooms and the remainder in shared bedrooms over two floors. There was lift access to the upper floor. Two bedrooms have bathroom facilities. The home is located in Chorley in Lancashire.

We found the following examples of good practice.

There were clear processes in place for visitors to the service. They were screened for Covid 19 symptoms, including lateral flow tests and vaccination status, where they were not exempt, on arrival. They were also required to wear appropriate personal protective equipment (PPE).

People were admitted to the service safely. Recent changes to the admission criteria including the need to self-isolate was shared with the provider.

The service followed local infection prevention and control guidance during a recent outbreak of COVID-19 at the home including restricted visiting where appropriate. When visiting was not possible due to risk, the provider supported people to stay in contact with family and friends through regular video calls, telephone calls and window visits where possible.

Staff wore appropriate (PPE) to ensure people were protected as much as possible from the risk of cross infection. There was a large quantity of PPE in stock. PPE and hand sanitisation points were located throughout the home. Staff had received training on how to put on and take off PPE safely and could describe how to do this. Some guidance was provided on clinical waste management but the service had appropriate processes in place.

The registered manager had an extensive COVID-19 policy in addition to their infection control procedures.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Rivington Park Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 25th January 2022 and was announced. We gave the service 24 hours' notice of the inspection. We spoke with six staff, three residents and a visiting health professional.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. This was because cleaning schedules had been impacted by COVID-19 and staff absences. We have also signposted the provider to resources to develop their approach.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.