

VARS Care Limited

# Fernleaf Residential Home

## Inspection report

26 Chesterfield Road South  
Mansfield  
Nottinghamshire  
NG19 7AD

Tel: 01623655455

Date of inspection visit:  
26 January 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Fernleaf Residential Home is a residential care home providing personal care to 19 people aged 65 and over at the time of the inspection, some of whom were living with dementia. The service can support up to 19 people.

We found the following examples of good practice.

The registered manager had taken an innovative approach to infection control and cleanliness, for example they had sourced a door handle that automatically sanitised hands when used.

There were very organised systems in place to ensure staff were meeting COVID-19 testing and vaccination requirements.

The service supported people to maintain relationships with families and friends, either by visiting within the home or via video calls.

The registered manager had produced their own monthly COVID-19 audit to assure themselves that staff continued to meet current guidelines around PPE, handwashing and infection control procedures.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Fernleaf Residential Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 26 January 2022 and was announced. We gave the service 3 days' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

- People were supported to receive visitors within the home safely and in line with current guidance, they also had the option to have a pod visit if they wished. Friends and family were also able to keep in touch via alternative arrangements such as video calling, the provider had a tablet for people to use as well as mobile phones.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.