

Masterpalm Properties Limited

Hadfield House

Inspection report

39-41 Queens Road
Oldham
Lancashire
OL8 2AX

Tel: 01616200348

Date of inspection visit:
13 January 2022

Date of publication:
08 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Hadfield House is a residential care home. It is a large converted Victorian house overlooking Alexandra Park, approximately one mile from Oldham town centre. The service is registered to provide personal care and accommodation for up to 28 people. At the time of our inspection there were 25 people living at the home.

We found the following examples of good practice.

A robust screening process was in place for all essential visitors to the home. This included completion of a health screening questionnaire, temperature check, evidence of a recent lateral flow test and a vaccination check for visiting professionals.

Prominent and clear infection prevention control (IPC) signs were displayed throughout the home to remind people about the correct infection control procedures.

There was plenty of PPE available and we saw this being correctly used by staff. Staff had completed training in infection control and hand washing.

The home was accessing regular COVID-19 testing for staff and residents. All staff and residents had been fully vaccinated against COVID-19.

Visiting was not always conducted in line with current government guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Hadfield House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 13 January 2022 and was announced. We gave the service 48 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

We found the service was limiting the amount of time people were allowed to spend with their relative or friend when they visited them. This is contrary to government guidance. We spoke to the provider about this and they assured us future visits would be conducted in line with current guidance. We will get back in touch with the provider in the next few weeks and speak with some relatives to ensure visiting has improved.

We have also signposted the provider to resources to develop their approach.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were

vaccinated against COVID-19.