

West Somerset Home (Blenheim Lodge) Limited

Blenheim Lodge

Inspection report

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05 August 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Blenheim Lodge is a care home registered to provide personal care and accommodation to up to 30 people. The home specialises in the care of older people. At the time of the inspection visit there were 19 people living at the home.

We found the following examples of good practice.

The staff were following up to date infection prevention and control guidance to help people to stay safe.

Staff were helping people to occupy their time, whilst maintaining their safety. Staff were providing additional one to one activities to people in their rooms and visited them frequently to maintain comfort and provide social stimulation.

The staff were supporting people with social distancing. There were posters around the building and some furniture had been re-arranged to enable people to socialise safely.

Staff assisted people to keep in touch with family and friends through phone and video calls. Visitors could also book appointments to visit people in a safe way.

The manager was communicating with people, staff and family members regularly to make sure everyone had an understanding of precautions being taken, and how to keep people safe.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

People were protected by systems in place to prevent and control infection.

Inspected but not rated

Blenheim Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 5 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.