

Sanctuary Care Limited

The Park Residential and Nursing Home

Inspection report

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Derby
DE21 6AH

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24 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Park Residential and Nursing Home is a residential home registered to provide personal and nursing care for up to 42 people. The service provides care to older people, some of whom are living with dementia. At the time of our inspection there were a total of 33 people using the service.

We found the following examples of good practice:

COVID-19 tests for people were conducted in line with the latest advice to the service. Staff took part in regular COVID-19 testing and this process was monitored and kept under review by senior managers.

Policies and risk assessments were in place to help manage and reduce the risks associated with COVID-19 for people and staff. We signposted the registered manager to some further guidance to support their approach for people living with dementia and COVID-19.

Cleaning routines were followed and included frequent cleaning of regularly touched surfaces so that the cleanliness of the location was maintained.

Staff had designated rooms for putting on and taking off their personal protective equipment (PPE). Adequate supplies of PPE and hand hygiene products and facilities were available throughout the premises.

Visiting arrangements were planned to reduce the risks from infection transmission. Checks were in place and carried out to reduce the risk of infection from visitors to the location.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Park Residential and Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 24 January 2022 and was announced. We gave the service one days' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.