

Lostock Lodge Limited

Lostock Lodge

Inspection report

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06 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Lostock Lodge is a care home providing personal care and accommodation for up to 32 people. At the time of inspection there were 24 people living in the home.

We found the following examples of good practice.

The staff ensured people were protected from the risk of infection by following good practice in relation to infection prevention and control.

The registered manager had used COVID-19 funding provided by the local authority to purchase an ozone machine which helped ensure rooms could be deep cleaned following each visit.

People living in the home had access to 'tablets' to communicate via the internet with family and friends.

Relatives we spoke with told us their relations were well cared for and protected from the risk of infection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection prevention and control measures and visiting arrangements at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 6 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely. We had received concerns that staff had not been wearing their face masks correctly. We checked and found all staff were wearing face masks. The registered manager did not always wear their mask when they were alone in the office. This is in line with current guidance.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance. However, there was a sign on the door which said visiting was not allowed until the end of the month. We discussed this with the registered manager who assured us visiting was allowed but they had tried to limit this following a busy period of visiting over Christmas. The sign on the door was removed.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.