

Methodist Homes Stones Place

Inspection report

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Website: www.mha.org.uk/care-homes/residential-care/stones-place

Date of inspection visit:
19 January 2022

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31 January 2022

Ratings

| | |
|---------------------------------|--------------------------------|
| Overall rating for this service | Inspected but not rated |
| Is the service safe? | Inspected but not rated |

Summary of findings

Overall summary

Stones Place is registered to provide accommodation and support for up to 42 older people. There were 31 people living in the home on the day of our inspection.

We found the following examples of good practice.

The provider had effective systems to ensure compliance with national policy requirements in areas including COVID-19 testing and visiting arrangements. To further strengthen practice in this area, a new staff role had been created to take the lead on all COVID-related administrative processes in the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Stones Place

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection prevention and control measures and visiting arrangements at this service. This was a targeted inspection looking at the infection prevention and control measures and visiting arrangements the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 19 January 2022 and was announced. We gave the service one day's notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.

Communal areas of the home were clean and well-maintained. However, we identified minor shortfalls in the cleanliness and decoration of some areas accessed exclusively by staff, increasing the risk of the spread of infection. Additionally, we identified one instance when the provider's procedural requirements on the disposal of used PPE had not been followed. Senior staff readily acknowledged our concerns and assured us action would be taken in response.

- We were somewhat assured that the provider was meeting shielding and social distancing rules.

The provider had implemented detailed isolation, cohorting and zoning procedures in response to a recent COVID-19 outbreak in the home. However, in response to our feedback, senior staff told us they would give consideration to ways to further enhance staff cohorting arrangements.