

Bupa Care Homes (BNH) Limited

# Aylesham Court Care Home

## Inspection report

195 Hinckley Road  
Leicester Forest East  
Leicester  
Leicestershire  
LE3 3PH

Tel: 01162989665

Date of inspection visit:  
12 January 2022

Date of publication:  
27 January 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Aylesham Court Care Home is registered to provide accommodation for up to 60 people who require nursing or personal care. The home is purpose built and situated in Leicester Forest East, Leicestershire. The accommodation is over two floors and the upper floor can be accessed using the lift or the stairs. There were 48 people using the service at the time of our inspection.

We found the following examples of good practice:

- The registered manager ensured that where appropriate visitors were able to see their family members during an outbreak. Risks were assessed to ensure this was done safely, taking into account people's individual circumstances.
- Staff members' well-being was supported with flexible working opportunities, increased benefits, use of the provider's well-being phone line, and staff input when rotas were designed. The registered manager said these initiatives had helped to retain staff and reduce stress.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated.

Further information is in the detailed findings below.

**Inspected but not rated**

# Aylesham Court Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection prevention and control measures at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 12 January 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The provider had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- The premises were clean, fresh, and well-maintained. Extra precautions were in place to meet the challenges of COVID-19 and staff wore appropriate personal protective clothing to reduce the risk of infection.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.