

# Care UK Community Partnerships Ltd

# Riverside

## Inspection report

Broomstairs Bridge  
Manchester Road  
Hyde  
Cheshire  
SK14 2DE

Date of inspection visit:  
10 January 2022

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21 January 2022

Tel: 01613660600

Website: [www.careuk.com/care-homes/riverside-hyde](http://www.careuk.com/care-homes/riverside-hyde)

## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	<b>Inspected but not rated</b>

# Summary of findings

## Overall summary

Riverside is a nursing and residential care home providing accommodation, nursing and personal care to 78 people at the time of the inspection. The service can support up to 90 people.

We found the following examples of good practice:

Staff had received additional training on infection control, the safe use of personal protective equipment (PPE) and hand washing. Information posters were placed around the home and we observed staff wearing appropriate PPE. Hand sanitising stations and trolleys full of PPE were available to staff throughout the home.

The home was clean. Comprehensive cleaning schedules were in place and carried out daily and weekly. Windows were opened to provide ventilation and people had access to outdoor space. Staff regularly cleaned frequently touched areas, such as light switches.

The service had detailed policies and procedures in place to manage the risks of Covid-19. Risk assessments had been completed for the service, staff and people living in the home.

The registered manager was supporting visits for people living in the home in accordance with the current guidance. The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against Covid-19.

The service participated in the regular Covid-19 testing programme for both staff and people living in the home.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated

**Inspected but not rated**

# Riverside

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about visiting arrangements at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 10 January 2022 and was announced. We gave the service notice of 3 hours for the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.