

Woodside Lodge Limited

Woodside Lodge

Inspection report

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17 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The home provides accommodation for up to 21 older people with personal care needs. There were 20 people using the service at the time of the inspection.

We found the following areas of good practice:

- A wide range of risk assessments were in place to address the COVID-19 risks associated with every aspect of care to ensure care was able to continue in the safest possible way.
- We noted colour coding to separate designated cleaning areas, residents with a blue dot on their bedroom door indicated the person was self isolating. This helped staff to care for them appropriately in line with their self isolating status.
- Handovers took place between cleaning staff and these were written up on the provider's messaging system. This ensured cleaning was kept up to date and no area was missed.
- The provider used the RESTORE2 tool. The RESTORE2 tool records vital signs to help recognise when a resident may be deteriorating or at risk of deterioration. The provider stored this information with hospital packs which were ready for any resident to take into hospital should they need to be admitted. The hospital pack recorded key information about each resident to ensure hospital staff knew how to meet their needs.
- The provider held several fun charity events to boost staff morale.
- The home had a bespoke visiting area which was ventilated and heated. It was nicely decorated to help visitors and residents feel as comfortable as possible.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008. p

As part of CQC's response to the corona virus pandemic we are looking at the preparedness of care homes in relation to infection Prevention and control practice. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 17 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.